

Tailor-made Concepts for
Service, Maintenance and Training

ABERLE LIFE CYCLE SERVICE S24



Our Full-Service For Increased Safety and Efficiency



Hotline

- 365/24/7 on-call service
- Shortest reaction times
- Swift error rectification by means of direct contact with our specialists
- Individual hotline agreements

Remote Service

- Diagnosis via remote maintenance

On-site Service

- Mechanic on-site
- Electrician on-site
- Automation engineer on-site



Production Assistance

- Secured transfer of know-how
- Quick reaction to changed project/order situations
- Project proximity through on-site service



Training

- Practical introductory training by experienced specialists on the system or at Aberle
- Optimal system management
- On-going employee training
- Little downtime



Spare Parts

- Individual spare parts packages
- Quick spare parts supply
- Assistance in the purchase and exchange of components



Maintenance & Inspection

- System-oriented maintenance plans and agreements
- Secured high level of availability of our customers' systems
- Cost reduction through early error detection
- Value preservation of our customers' systems



Safety Review

- Annual inspection of storage and retrieval machines and others pursuant to EN standards for safety and health protection – e. g. UVV inspection
- Rack inspections DIN EN 15635
- Performance of measurements according to DGUV Regulation 3 (formerly BGV A3)
- Belt inspections according to DGUV regulation 112-198
- Training as heights rescuer



Software & IT Support

- Process and database monitoring
- Software maintenance
- On-site service (Software engineer on-site)
- Error diagnostics



Repairs

- Planning and execution of repair measures
- Prevention of damage-related system failure
- Minimized downtime



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Aberle Stands For Responsibility

As a qualified partner we give our customers the safety to maintain high availability and maximum productivity of their systems over the whole system lifetime by active prevention and rapid help in case of breakdowns.

AberleS24

With Life Cycle Service S24 we offer a comprehensive bundle of measures for your full-service carefree package based on the knowledge of our excellently skilled and continuously trained employees. All necessary works are carried out, monitored and checked independent from manufacturer.

By transparent services and moderate costs we support conservation of value and competitive edge of many companies.

ABERLE S24

High Availability,
Safety and
Profitability
Throughout the
Whole System
Lifetime

Your Advantages



Maximum system availability



Early detection of wear



Assistance by our expert personnel



Plannable investment for maintenance costs



Support of operators and maintenance personnel



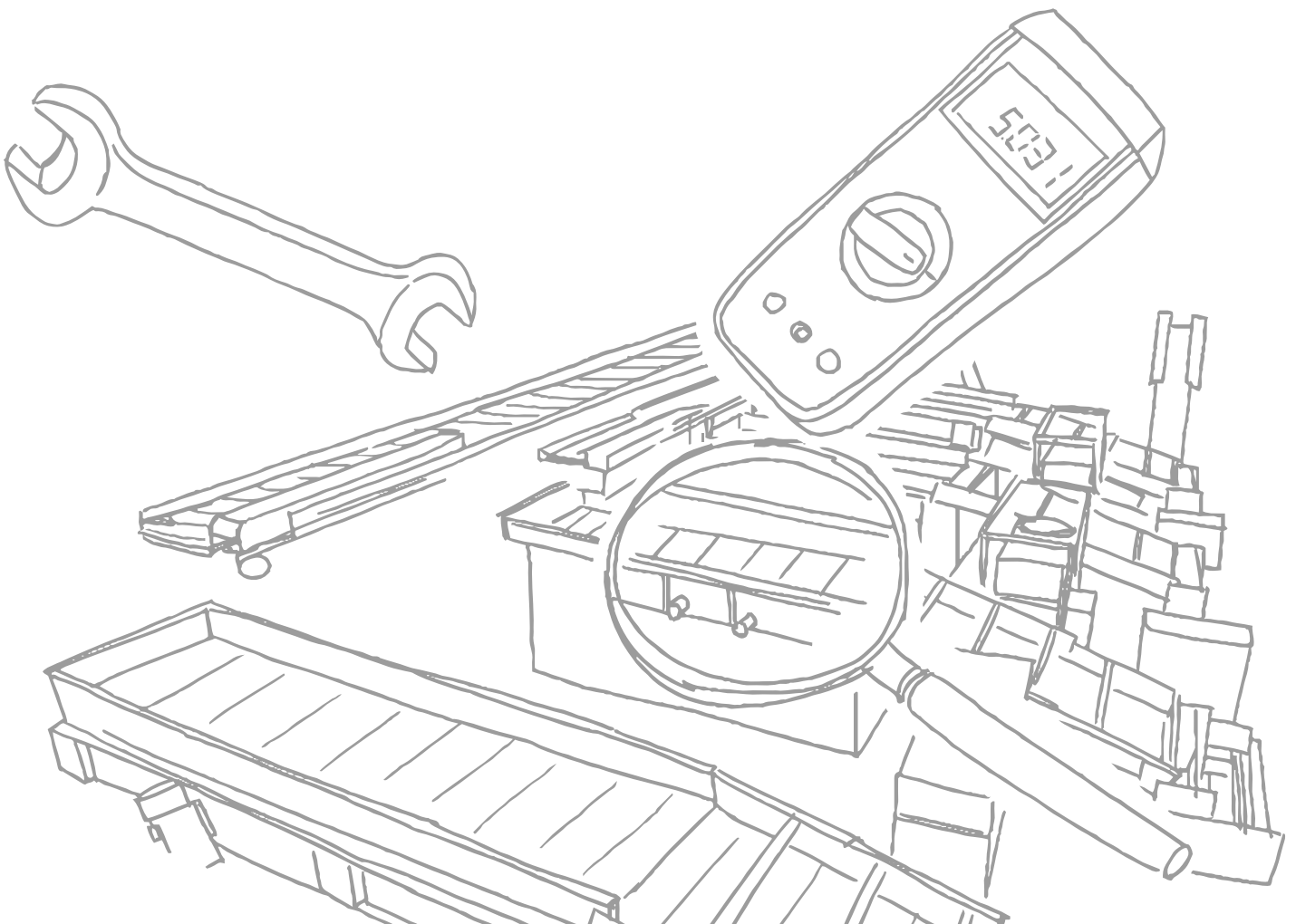
Advice for optimizing the system



Full-Service-Bundle also for existing systems



Individual services for any requirements



Aberle S24: Our Service For Your Safety Gain



Hotline

Our online service guarantees competent advice and instant help by our experts. By direct access to software and in dialogue with the customer our specialists are able to rapidly initiate the necessary steps for removing the error.

Your advantages

- Up to 24h / 365 days on-call service
- Shortest reaction times
- Diagnosis and updates via remote access (ISDN / VPN)
- Swift error removal by direct contact with our specialists
- Individual hotline agreements



Spare Parts

In many cases rapid repair and removal of system failures are not possible without corresponding spare parts. Thus we recommend a tailor-made spare parts bundle for your system.

Your advantages

- Individual spare parts packages
- Quick spare parts supply
- Assistance purchase and exchange of components



Maintenance & Inspection

Preventive maintenance and servicing guarantee high availability of the system, thus sustaining productivity.

Your advantages

- System-oriented maintenance plans and agreements
- Secured high level of availability your system
- Cost reduction by early error detection
- Minimized downtimes
- Value preservation of your system



Safety Inspections

The named safety inspections correspond to the statutory checks in regular intervals. The system operator is responsible for the completion of these regular inspections.

Safety checks

- Annual inspection of storage and retrieval machines and others pursuant to EN standards for safety and health protection – e. g. UVV inspection
- Rack inspections DIN EN 15635
- Performance of measurements pursuant to DGUV regulation 3 (formerly BGV A3)
- Belt inspections according to DGUV regulation 112-198
- Training as heights rescuer



Repairs

Our repair concepts are individually developed on the basis of our customer's requirements and operational processes and structures.

Your advantages

- Planning and execution of repair measures
- Prevention of damage-related system failure
- Minimized downtime



Software & IT Support

Software changes, improvement and monitoring guarantee reliable and attractive software.

Your advantages

- Process monitoring
- Continuous database (Oracle) and server monitoring for early detection of problems
- Software adaptations for up-to-date software
- Onsite service software developer
- Error diagnosis



Training

Practical introductory training courses are offered by experienced specialists on the system or at Aberle.

Your advantages

- Optimal system management
- Practical introductory training on the system or at Aberle
- On-going employee training
- Little downtime



Production Monitoring

Our experienced staff assists you during the start-up phase of your system. So insecurities are dispelled and self-consciousness is built up.

Your advantages

- Secured transfer of know-how
- Quick reaction to changed project / order situations
- Project proximity by on-site service

» Aberle's full-service offers us a maximum level of technical and financial safety.«

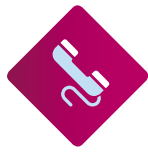
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Take a look at Aberle's solutions in practice:
www.youtube.com/user/aberleautomation

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